

FAQ for Online Classes

Will all classes be online?

Yes, all classes will move to online delivery from 23 March 2020, this is a preventative measure to help keep everyone in our SAIBT community safe during this time.

How long will the online classes be running this trimester?

At this stage the plan is to run online classes until the end of this trimester. This may change as we get new and updated advice from the Government and Health SA. We will continue to keep all students updated with any changes as soon as possible.

Can I still come onto campus?

Yes, the campus is still open and you can access computer pools, library and our Student Services Centre. We would like to remind you that social distancing is important whilst on campus and that you should maintain good hygiene including frequently washing your hands with soap, reducing how often you touch your face and keep a safe distance from other staff and student on campus.

All computer rooms and common areas in the university will be set up to ensure the 1.5 metre distancing rules advised by the health department.

What time will my online class be?

Your first online class will be held at the same time as your normal face to face class. If this time is to change your teacher will communicate this information to you. Please check your UniSA email as that is how they will be sending you the link to your online class session (this will be via a Zoom link).

How long will my online class be each week?

Your online classes will run during the same time slot of the lesson for half the time (2 hours out of 4 for example) via Zoom along with online activities for the rest of the session duration each week; however this is just the face to face (via zoom) portion and you will still be expected to undertake a minimum of 4 to 6 hours per subject off additional study each week.

Your teacher will provide additional information about these expectations in your class. Please check Moodle for detailed information.

What is Zoom and how do I get it?

Zoom is a web-based platform that is used for online meetings. You will be provided with a web link that you can use without having the software downloaded on your computer or mobile device.

It is important that when you join any meetings via zoom that you use your name and student ID so that the teacher can easily see all participants in the class.

[I missed my online class, what can I do?](#)

Let your teacher know and then watch the uploaded recording of the online class. Your teacher will post this as soon as practical after the class has finished. Even if you did attend the online class, the recording will be available to assist you with your online studies

[Will you be taking attendance for classes if they are online?](#)

Yes, attendance will be recorded for all students who are participating in the online class.

[What will happen with my assignments and exams?](#)

Your teacher will advise you of any changes that will apply to your current assignment structure in your Moodle course page. This will be discussed in your first online class next week, they will be happy to discuss any questions or concerns you might have

[I am an international student, can I go home and do my classes online?](#)

Yes, we understand that at this time students are concerned and may wish to return home to be close to family and support networks during this time. If you wish to return home you will need to contact Student Services to apply and will need to provide evidence of your flight tickets home. You would still be expected to maintain the criteria of your attendance and academic progress during this time.

Please note that from a regulatory perspective you must not return home without advising SAIBT that you are doing so, as this may cause issues with your student visa.

[I am an international student, can I take a leave of absence and defer my studies for this trimester?](#)

Yes, we understand that at this time students are concerned and may wish to return home to be close to family and support networks during this time. If you wish to defer your studies until next trimester you can apply for this but you will need to speak with a member of the Student Services Team as part of your application process to ensure you understand the impact a leave of absence will have on your study plan.

Taking a break from your studies may change your ability to commence your UniSA program as expected.

Please note that from a regulatory perspective you must not return home without advising SAIBT that you are doing so, as this may cause issues with your student visa.

[I am a domestic student, can I take a leave of absence and defer my studies for this trimester?](#)

Yes, you may apply for a leave of absence to defer your studies this trimester and return in June 2020. You will need to contact Student Services to discuss the impact a leave of absence may have on your study plan.

Taking a break from your studies may change your ability to commence your UniSA program as expected.

I have a question, who can I ask for help?

Need Academic Help

- Call us on +61 08 8302 1555 to make an appointment
- Email your lecturer
- Chat via LiveChat in the Student Portal
- Drop in sessions will still be available

Need Accommodation Assistance?

- Call us on +61 08 8302 1027
- Email our accommodation service at saiibt.celusa.accommodation@navitas.com

Need Student Support?

- Call us on +61 08 8302 1555
- Email our Student Services at saiibt.celusa.studentservices@navitas.com
- Chat via LiveChat in the Student Portal

Need to speak to a Counsellor?

- Call on +61 08 8302 1026 or on 0491 052 487
- Email at leeanne.d'arville@unisa.edu.au
- Face to Face and Zoom sessions will be available

How do I get help with my study if I am struggling?

We will continue to provide our Tertiary Skills Development (TSD) online program as well as our Language for Study and Maths for Study programs for any students who are struggling and need additional support in their studies. You can access 24/7 tutors via Smarthinking – the link is provided on Moodle for you.

If you have not enrolled in these and you would like to, please contact our Student Services Office.

Need Student Support?

- Call us on +61 08 8302 1555
- Email our Student Services at saiibt.celusa.studentservices@navitas.com
- Chat via LiveChat in the Student Portal