



## FAQ for International Students in Financial Hardship

I am in Financial Hardship, what am I eligible for?

Navitas and the South Australian Government are supporting international students who are experiencing financial hardship due to the COVID-19 pandemic in the following ways:

What you are studying?	What are may be eligible for:
<b>I am an International student currently studying <i>CELUSA only</i> (not packaged with UniSA)</b>	You may be eligible for the <b><i>ISSP through Study Adelaide</i></b> and the <b><i>Navitas Hardship Fund</i></b>
<b>I am an International student currently studying <i>SAIBT only</i> (not packaged with UniSA)</b>	You may be eligible for the <b><i>ISSP through Study Adelaide</i></b> and the <b><i>Navitas Hardship Fund</i></b>
<b>I am an International student currently studying at <i>CELUSA</i> and packaged with <i>LCB</i></b>	You may be eligible for the <b><i>ISSP through Study Adelaide</i></b> and the <b><i>Navitas Hardship Fund</i></b>
<b>I am an International student currently studying at <i>SAIBT</i> and packaged with <i>LCB</i></b>	You may be eligible for the <b><i>ISSP through Study Adelaide</i></b> and the <b><i>Navitas Hardship Fund</i></b>
<b>I am an International student currently studying at <i>CELUSA</i> and packaged with <i>UniSA</i></b>	You may be eligible for the <b><i>ISSP through UniSA</i></b> and the <b><i>Navitas Hardship Fund</i></b>
<b>I am an International student currently studying at <i>SAIBT</i> and packaged with <i>UniSA</i></b>	You may be eligible for the <b><i>ISSP through UniSA</i></b> and the <b><i>Navitas Hardship Fund</i></b>

## What Hardship Funds are currently available

**ISSP (International Student Support Package) through UniSA** – this is a hardship fund provided from the South Australian Government and administered UniSA. You will need to apply for this fund through the UniSA Online Application form. Applications open Monday 18<sup>th</sup> May 2020. Students will be notified within 10 working days regarding their application

ISSP UniSA Application Form: TBA on Monday 18<sup>th</sup> May 2020

ISSP UniSA Website: <https://i.unisa.edu.au/students/scholarships/hardship-fund/>

**ISSP (International Student Support Package) through Study Adelaide** - this is a hardship fund provided from the South Australian Government and administered through Study Adelaide. You will need to apply for this fund through the Study Adelaide application form. Applications opened 20<sup>th</sup> April 2020.

ISSP Study Adelaide Application Form:

<https://forms.sa.gov.au/#/form/5e993d53ad9c5d09f057db33/app/5ebe147a4d43310dcc120405>

ISSP Study Adelaide Website: <https://studyadelaide.com/issp>

**Navitas Hardship Fund** – this is a hardship fund provide by Navitas and administered through SAIBT and CELUSA. You will need to apply for this fund through the SAIBT & CELUSA application form [SAIBT & CELUSA Hardship Application Form](#)

## How much would I be eligible for under each of the funds?

**ISSP through UniSA** – a \$500 emergency cash grant will be available to students who meet the eligibility criteria

**ISSP through Study Adelaide** – A\$500 emergency cash grant will be available to students who meet the eligibility criteria

**Navitas Hardship Fund** – a grant of up to \$1000 may be available to students who meet the eligibility criteria

Where can I get information on the eligibility criteria for each fund?

**ISSP through UniSA** – this eligibility criteria will be the same as the Navitas Hardship fund eligibility. Details are in the document attached.

**ISSP through Study Adelaide** – eligibility and frequently asked questions can be found at [www.studyadelaide.com/issp](http://www.studyadelaide.com/issp)

**Navitas Hardship Fund** – this eligibility criteria can be found in the document \*\*\*

How do I apply and get access to emergency funds?

**ISSP through UniSA** – you need to apply through the UniSA online application form which will be available from Monday 18<sup>th</sup> May 2020. On completion of the application application will be assessed for eligibility and then sent to UniSA. UniSA will communicate with you through your UniSA email address once your application has been approved to get your bank account details for the transfer of funds.

ISSP UniSA Application Form: TBA on Monday 18<sup>th</sup> May 2020

ISSP UniSA Website: <https://i.unisa.edu.au/students/scholarships/hardship-fund/>

**ISSP through Study Adelaide** – you need to apply through Study Adelaide at [www.studyadelaide.com/issp](http://www.studyadelaide.com/issp)

**Navitas Hardship Fund** - you need to apply through the SAIBT and CELUSA Hardship Fund application form. [SAIBT & CELUSA Hardship Application Form](#). On completion of the application form you will need to send all your supporting documentation to [saibt.celusa.studentservices@navitas.com](mailto:saibt.celusa.studentservices@navitas.com) and your application will be assessed for eligibility. . If eligible you will be asked to complete a Grant Payment form to provide us with the relevant account details for the transfer of funds.

I'm not sure if I am eligible, who can help me?

You can contact our Student Services Centre or our Student Counsellor for more information about the funds available and to assist you in determining what you may be eligible for

## Need Student Support?

- Call us on +61 08 8302 1555
- Email our Student Services at [sabtt.celusa.studentservices@navitas.com](mailto:sabtt.celusa.studentservices@navitas.com)
- Chat via LiveChat in the Student Portal

## Need to speak to a Counsellor?

- Call on +61 08 8302 1026 or on 0491 052 487
- Email at [leeanne.d'arville@unisa.edu.au](mailto:leeanne.d'arville@unisa.edu.au)
- Face to Face and Zoom sessions will be available